

# Terms & Conditions

## Swoop Residential and Business Fixed Wireless Discount Offer



### The Offers

1. The list price of Swoop Fixed Wireless plans for residential and business customers as of 10 October 2022 are set out in the tables below. The Swoop Residential and Business Fixed Wireless Discount Offer gives new residential and business customers savings of \$20 per month (Discount) for the first 12 months (Offer), subject to these Terms and Conditions.
2. The Discounts available are set out in the tables below.
3. This Offer is available from 10 October until 30 December 2022 or otherwise until Swoop withdraws the offers at any time without notice by not advertising it. By applying for the Offer, you agree to be bound by Swoop's Standard Form of Agreement available at <https://swoop.com.au/legal/> (SFOA) and these Terms and Conditions. Swoop may change these Terms and Conditions at any time in accordance with the SFOA.

### Your application

4. To be eligible for the Offer, you must:
  - be at least 18 years of age with a current Australian residential address located within Geelong City (refer to suburbs listed in Appendix A); and
  - be a new residential or business customer of Swoop or an existing customer of Swoop and acquire a different kind of service and sign up for any of the Fixed Wireless plans set out in the tables below.
5. Swoop may accept or reject your application in its absolute discretion.

### How the Offers work

6. The services and plans eligible for the Discounts are set out in the tables below.
7. These Offers are non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
8. These Offers are only available to customers who meet the eligibility requirements set out in section 4.
9. Where you acquire one new eligible service the Discount outlined in the tables below will be applied by Swoop at the time of signup and the monthly Discount will automatically be deducted from your first 12 monthly invoices or until you cancel the service, whichever is earlier.
10. If you change your Fixed Wireless plan during the 12 month discount period, the Discount will continue to be applied if the new plan is a plan set out in the tables below. If the new plan is not included in the tables below then the Discount ceases to apply.
11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
12. These Offers are not available in all regions and only applies to the services listed in the tables below.
13. All prices include GST.

### Residential Fixed Wireless

Service	Down	Up	Monthly Charge	Offer	Discount
Fixed Wireless 70	70 Mbps	20 Mbps	\$79.00	\$59.00	\$20.00
Fixed Wireless 120	120 Mbps	20 Mbps	\$99.00	\$79.00	\$20.00

### Business Fixed Wireless

Service	Down	Up	Monthly Charge	Offer	Discount
Fixed Wireless 70	70 Mbps	20 Mbps	\$89.00	\$69.00	\$20.00
Fixed Wireless 100	120 Mbps	20 Mbps	\$109.00	\$89.00	\$20.00

### Appendix A – Suburb List:

Geelong - 3220  
Geelong West - 3218  
Grovedale - 3216  
North Geelong - 3215  
Belmont - 3216  
Newtown - 3220  
South Geelong - 3220

Corio - 3214  
Lara - 3212  
Highton - 3216  
Newcomb - 3219  
Breakwater - 3219  
Norlane - 3214  
Bell Park - 3215

East Geelong - 3219  
Waurin Ponds - 3216  
Manifold Heights - 3218  
Rippleside - 3215  
Herne Hill - 3218  
Hamlyn Heights - 3215  
Thomson - 3219

St Albans Park - 3219  
Drumcondra - 3215  
Bell Post Hill - 3215  
Anakie - 3213  
Marshall - 3216  
Avalon - 3212  
Fyansford - 3218

Whittington - 3219  
North Shore - 3214  
Wandana Heights - 3216  
Lovely Banks - 3213