



Cirrus Communications Pty Ltd  
 ABN: 87 109 931 731  
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## RATE CARD

Residential Service Details – all residential plans are for a fixed period of 12 months.			
Speed	Usage Allowance	Monthly Price	Yearly Upfront Price*
256/64kbps	500MB	\$34.95 (\$69.90/GB)	\$349.50 (\$58.25/GB)
	2GB	\$39.95 (\$19.97/GB)	\$399.50 (\$16.65/GB)
	5GB	\$44.95 (\$8.99/GB)	\$449.50 (\$7.49/GB)
512/128kbps	1GB	\$49.95 (\$49.95/GB)	\$499.50 (\$41.63/GB)
	3GB	\$54.95 (\$18.32/GB)	\$549.50 (\$15.26/GB)
	10GB	\$64.95 (\$6.50/GB)	\$649.50 (\$5.41/GB)
1024/512kbps	2GB	\$59.95 (\$29.98/GB)	\$599.50 (\$24.98/GB)
	20GB	\$84.95 (\$4.25/GB)	\$849.50 (\$3.54/GB)
	40GB	\$110.00 (\$2.75/GB)	\$1100.00 (\$2.29/GB)
2048/512kbps	2GB	\$70.00 (\$35.00/GB)	\$700.00 (\$29.97/GB)
	10GB	\$100.00 (\$10.00/GB)	\$1000.00 (\$8.33/GB)
	40GB	\$130.00 (\$3.25/GB)	\$1300.00 (\$2.71/GB)
Excess Usage Option			
Shaped	Your plan will be shaped to 64/64kbps once you have reached your data allowance. Customers on shaped plans will not be able to purchase additional usage blocks.		
Open	Customers on open plans will remain on their chosen speed, additional usage will be charged at \$0.05/MB. Customers can choose to purchase additional usage blocks.		

\* Customers pay 10 months upfront and receive the 11<sup>th</sup> and 12<sup>th</sup> months free. The 11<sup>th</sup> and 12<sup>th</sup> months of free service is not redeemable for cash or credit.

Usage allowance includes upload and download traffic. Usage blocks can be purchased at any time during the billing month. All download blocks must be purchased prior to reaching the maximum download limit to avoid additional charges. All pricing is GST inclusive. Availability of a speed higher than 512/128 will depends on customer's technology and service location.

Installation Costs			
Installation Type	NO Contract	12 Month Contract	24 Month Contract
Professional Installation <sup>#</sup>	\$299.00	\$199.00	\$99.00
Self Installation*	\$250.00	\$149.00	\$49.00
Connection Costs			
Static IP Address	\$10.00 per month		
Additional Email Address	\$5.00 per month		
Additional Web Space	\$0.50/MB per month		

All pricing is GST inclusive. <sup>#</sup>Professional installation is available only in selected areas. \*Cirrus sends the equipment required to install your service with a simple step-by-step guide. You agree to install the equipment and activate the service within 30 days of your application. Cirrus will activate your account automatically when you first log on to the Cirrus Network or 30 days after receiving your application form. You have the ability to return the installation kit to Cirrus in good order prior to the close of business on the 30<sup>th</sup> day after the day after the date of your application should you fail to connect to the network. A full refund will be issued if adhered to, not available for business grade services.



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Other Fees		
<b>Booking Fee</b>	Fee charged if customer fails to keep a scheduled installation appointment more than once.	<b>\$80.00</b>
<b>Cancellation Fee</b>	Fee charged for cancelling services prior to installation.	<b>\$25.00</b>
<b>Late Payment</b>	A late payment fee on overdue amounts.	<b>\$5.50</b>
<b>Re-Visit Fee</b>	Fee charged for making and attending another installation appointment.	<b>\$80.00</b>
<b>Service Call</b>	Fee charged for onsite customer service call.	<b>Call Out: \$55.00 \$143.00/hour</b>
<b>Equipment Return</b>	Upon cancellation, equipment must either be return to Cirrus at customer expense or change of ownership fee applies.	<b>\$80.00</b>
<b>Termination Fee</b>	Early cancellation fee of a contracted service.	<b>Remainder of contract value.</b>
<b>Paper Invoice</b>	Charge for mailing paper invoice.	<b>\$3.00/month</b>

All pricing is GST Inclusive. Cirrus equipment is on loan to the customer for the life of the contract.

All plans are subject to Cirrus' Acceptable Use Policy – see Terms and Conditions at [www.cirruscomms.com.au](http://www.cirruscomms.com.au)